

# CURRICULUM VITAE AND STUDIORUM

## VOLTERRANI ANDREA

### GENERAL INFORMATION

#### 1. Personal data

Residence: Via del Teatro, 3 -50050 Gambassi Terme (FI)  
Date and place of birth: 22/10/1966 Florence  
University Headquarters: University of Rome Tor Vergata via Columbia 2 00173 Roma  
Phone: 06/72594881  
Mobile phone: 348/4100965  
E-mail; andrea.volterrani@uniroma2.it  
Tax code VLT NDR 66R22 D612C

#### Language knowledge and skills

English spoken and written Very good  
French spoken and written Sufficient

#### 2. Education

1993 - 1995 winner of a two-year scholarship at the Region of Tuscany and of the Postgraduate Course in Communication and Media at the University of Florence.

1993 degree in Political Science (Political-Social Sciences, chair of Sociology of Cultural Processes) at the Faculty of Political Science "Cesare Alfieri" of the University of Florence with a thesis entitled Volunteering and Media. Conflict and cooperation in the collective imagination, with a mark of 110/110 cum laude.

1992 winner of an annual scholarship offered to graduates and undergraduates by the Fondazione Italiana per il Volontariato di Roma for the realization of a research project entitled Volunteering and Media. Conflict and cooperation in the collective imagination

#### 3. Academic career

Since February 2017 qualified to the role of second level professor in disciplinary field 14C2 (ex SPS 08) Sociology of cultural and communicative processes

Since December 2008 permanent researcher at the University of Tor Vergata disciplinary sector 14C2 (ex SPS 08) Sociology of cultural and communication processes at the Department of Management

### ACADEMIC APPOINTMENTS

#### 1. Elective charges

Since June 2017 member of the IAD School Steering Committee

Academic Year 2013-2014 Member of the Joint Committee of the Department of Education Sciences and Technologies

Academic Year 2013-2014 Member of the Board of the Department of Education Sciences and Technologies

From October 2001 to October 2002 member of the Board of the Degree Course in Social Work of the Faculty of Political Science "Cesare Alfieri" of Florence.

From January 1998 to September 2001 member of the Board of the University Diploma in Social Service of the Faculty of Political Science "Cesare Alfieri" of the University of Florence (in charge of external relations and planning).

From January 1998 to September 2001 member of the Board of Directors of the Postgraduate Master in Communication and Media of the Faculty of Political Science "Cesare Alfieri" of the University of Florence.

## 2. Colleges, committees and PhD activities

From the Academic Year 2012-2013 to the academic year 2016/2017 member of the faculty of the PhD program Culture and Territory at the University of Rome Tor Vergata.

From 2013 to 2020 tutors for 6 doctoral theses (two foreign students)

2019 Dr. Aise Ozkan Kilic, member of the jury

## APPOINTMENTS BY OTHER INSTITUTIONS

### 1. Scientific advice

2015/2021 Assigned by the National Forum of the Third Sector as scientific coordinator and lecturer of the FQTS training path (Training for Managers of the Third Sector in the South).

2017/2018 Assignment from Consorzio Nova as a member of the scientific committee of the FAMI Com.in 3.0 project

2014 Assignment by the Regional Blood Centre of the Lazio Region of consultancy, analysis and training for the reconstruction of good practices and related measurement indicators of public blood transfusion facilities

2012-2013 Assignment by the Regional Blood Centre of Tuscany Region of consultancy, analysis and training for the reconstruction of good practices and related measurement indicators of public blood transfusion facilities

From December 2008 to September 2016 President of the Fortes Foundation, School of Higher Education for the Third Sector

From June 2007 to December 2008 consultancy assignment for the Region of Tuscany for the drafting of the plan-project-law on the non-self-sufficiency of the elderly.

From May 2002 to December 2008 consultancy assignment for the Province of Siena for the coordination of the activities of the Provincial Social Observatory, the planning of integrated social policies and for social communication.

From September 2003 to September 2004 consultancy assignment for the Region of Tuscany for the drafting of the action plan on disability

### 2. Consultancy and evaluation activities

2014 Cev Lazio Evaluation of volunteer intervention projects

2012 Foundation for the South Evaluation of volunteer network projects

2011 On behalf of the National Forum of the Third Sector/Csv Net/Acri/Consult Coge participation in the working group for the construction of an evaluation model for volunteer service centres

2011 Foundation for the South Evaluation of volunteer network projects

2012 Province of Siena Evaluation of ESF projects of the third sector

2012 Province of Siena Youth projects evaluation  
2010 Cesv Lazio Evaluation of voluntary training projects  
2009-2010 Province of Siena Evaluation of ESF projects in the third sector  
2008-2009 Province of Siena Evaluation of ESF projects in the third sector  
2007-2008 Province of Siena Evaluation of third sector ESF projects  
2006- 2007 Province of Lucca Evaluation of ESF projects in the third sector  
2006-2007 Province of Siena Evaluation of third sector ESF projects  
2005- 2006 Province of Lucca ESF projects evaluation  
2005-2006 Province of Siena Evaluation of third sector ESF projects  
2004-2005 Province of Lucca Evaluation of third sector ESF projects  
2004-2005 Province of Siena ESF projects evaluation  
2004 Community Initiative Equal II phase Evaluation projects geographical partnership Tuscany Region  
2004 Province of Lucca ESF projects evaluation  
2002-2003 Province of Siena Evaluation of ESF projects  
2003 Tuscany Region Project Evaluation After Us  
2002 Tuscany Region ESF project evaluation  
2002 Province of Lucca ESF projects evaluation  
2001 Community Initiative Equal Evaluation of projects geographical partnership Tuscany Region  
2000 Cesvot (Centro Servizi del Volontariato della Toscana) Regional Evaluation of Regional Research Projects  
1999 Fivol (Italian Foundation for Volunteering) Evaluation of telematic projects  
1997 Tuscany Region Research and Technological Innovation Area Evaluation of technological innovation projects

### 3. Institutional appointments

From January 1998 to July 2001 Secretary General of the Hypercampo Foundation -Fondazione Toscana di comunicazione e media with tasks of direction, planning, coordination, research and training in training courses, research and consultancy addressed to public bodies, third sector subjects and companies on public and social communication issues, big media, social discomfort, processes and institutions operating in the cultural field.

From 2000 to 2008 president of Politeama Spa, a public/private company managing cinemas, theatres and parks in the municipality of Poggibonsi.

From 1994 to 1998 Councillor for Culture, Communication and Tourism of the Municipality of Poggibonsi

## TEACHING

### 1. University teaching

Academic Year 2020-2021 Director of the Master in Social Communication

Academic Year 2020-2021 Director of the Master's degree in Social Agriculture

Academic Year 2020-2021 "Social media organizational communication" (6 CFU) at the Master's Degree Course in Management Engineering at the Department of Enterprise Engineering

Academic Year 2020 - 2021 "Theory and Technique of Mass Communications" (10 CFU) at the Degree Course in Media Science and Technology at the Department of Mathematics

Academic Year 2020 - 2021 "Sociology of cultural and communicative processes" (2 CFU) at the Degree Course in Physical activity and health promotion at the Faculty of Medicine (course held in English).

Academic Year 2020-2021 "Sociology of cultural and communicative processes" (1 CFU) at the Master's Degree Course in Sciences of Health Professions diagnostic techniques at the Faculty of Medicine

Academic Year 2020-2021 "Sociology of Cultural and Communicative Processes" (1 CFU) at the Bachelor of Science in Health Care Professions at the Faculty of Medicine

Academic Year 2019-2020 Director of the Master in Social Communication

Academic Year 2019-2020 Director of the Master's degree in Social Agriculture

Academic Year 2019-2020 "Social media organizational communication" (6 CFU) at the Master's Degree Course in Management Engineering at the Department of Enterprise Engineering

Academic Year 2019-2020 "Theory and Technique of Mass Communications" (10 CFU) at the Degree Course in Media Science and Technology at the Department of Mathematics

Academic Year 2019-2020 "Sociology of cultural and communicative processes" (2 CFU) at the Degree Course in Physical activity and health promotion at the Faculty of Medicine (course held in English).

Academic Year 2019-2020 "Sociology of cultural and communicative processes" (1 CFU) at the Master's Degree Course in Sciences of Health Professions diagnostic techniques at the Faculty of Medicine

Academic Year 2019-2020 "Sociology of Cultural and Communicative Processes" (1 CFU) at the Bachelor of Science in Health Care Professions at the Faculty of Medicine

Academic Year 2018-2019 Director of the Master in Social Communication

Academic Year 2018-2019 Director of the Master in Social Agriculture

Academic Year 2018-2019 "Social media organizational communication" (6 CFU) at the Master's Degree Course in Management Engineering at the Department of Enterprise Engineering

Academic Year 2018-2019 "Theory and Technique of Mass Communications" (10 CFU) at the Degree Course in Media Science and Technology at the Department of Mathematics

Academic Year 2018-2019 "Communicating the imaginary. Representations and Social Panoramas" (6 CFU) at the Degree Course in Design and Management of Tourist Systems at the Department of History and Cultural Heritage

Academic Year 2018-2019 "Sociology of Communication" (10 CFU) at the Degree Course in Educational Sciences at the Department of Educational Science and Technology

Academic Year 2018-2019 "Sociology of cultural and communicative processes" (2 CFU) at the Degree Course in Physical activity and health promotion at the Faculty of Medicine (course held in English).

Academic Year 2018-2019 "Sociology of cultural and communicative processes" (1 CFU) at the Master's Degree Course in Sciences of Health Professions diagnostic techniques at the Faculty of Medicine

Academic Year 2018-2019 "Sociology of cultural and communicative processes" (1 CFU) at the Bachelor of Science in Health Care Professions at the Faculty of Medicine

Academic Year 2017-2018 Director of the Master in Social Communication

Academic Year 2017-2018 Director of the Master in Social Agriculture

Academic Year 2017-2018 "Social media organizational communication" (6 CFU) at the Master's Degree Course in Management Engineering at the Department of Business Engineering

Academic Year 2017-2018 "Theory and Technique of Mass Communications" (10 CFU) at the Degree Course in Media Science and Technology at the Department of Mathematics

Academic Year 2017-2018 "Communicating the imaginary. Representations and Social Panoramas" (6 CFU) at the Degree Course in Design and Management of Tourist Systems at the Department of History and Cultural Heritage

Academic Year 2017-2018 "Sociology of Communication" (10 CFU) at the Degree Course in Educational Sciences at the Department of Educational Science and Technology

Academic Year 2017-2018 "Sociology of cultural and communicative processes" (2 CFU) at the Master's Degree Course in Physical activity and health promotion at the Faculty of Medicine (course held in English)

Academic Year 2017-2018 "Sociology of cultural and communicative processes" (1 CFU) at the Master's Degree Course in Sciences of health professions diagnostic techniques at the Faculty of Medicine

Academic Year 2017-2018 "Sociology of cultural and communicative processes" (1 CFU) at the Bachelor of Science in Health Care Professions at the Faculty of Medicine

Academic Year 2017-2018 "Sociology of cultural and communicative processes" (1 CFU) at the Bachelor's Degree Course in Speech Therapy at the Faculty of Medicine

Academic Year 2016-2017 Director of the Master in Social Communication

Academic Year 2016-2017 Director of the Master's degree in Social Agriculture

Academic Year 2016-2017 "Theory and Technique of Mass Communications" (10 CFU) at the Degree Course in Media Science and Technology at the Department of Mathematics

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Academic Year 2016-2017 "Sociology of Communication" (10 CFU) at the Degree Course in Pedagogical Sciences at the Department of Science and Technology of Education

Academic Year 2016-2017 "Sociology of Communication" (10 CFU) at the Degree Course in Educational Sciences at the Department of Educational Science and Technology

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Academic Year 2015-2016 "Sociology of cultural and communicative processes" (1 CFU) at the Bachelor of Science in Health Care Professions at the Faculty of Medicine

Academic Year 2014-2015 Director of the Master in Social Communication

Academic Year 2014-2015 "Theory and Technique of Mass Communications" (10 CFU) at the Degree Course in Media Science and Technology at the Department of Mathematics

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Academic Year 2014-2015 "Sociology of Communication" (10 CFU) at the Degree Course in Pedagogical Sciences at the Department of Education Science and Technology

Academic Year 2014-2015 "Sociology of Communication" (10 CFU) at the Degree Course in Educational Sciences at the Department of Educational Science and Technology

Academic Year 2014-2015 "Sociology of cultural and communicative processes" (2 CFU) at the Degree Course in Physical activity and health promotion at the Faculty of Medicine (course held in English).

Academic Year 2014-2015 "Sociology of cultural and communicative processes" (1 CFU) at the Master's Degree Course in Sciences of health professions diagnostic techniques at the Faculty of Medicine

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Academic Year 2013-2014 "Sociology of Communication" (10 CFU) at the Degree Course in Educational Sciences at the Department of Educational Science and Technology

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Academic Year 2013-2014 "Sociology of cultural and communicative processes" (1 CFU) at the Master's Degree Course in Sciences of health professions diagnostic techniques at the Faculty of Medicine

Academic Year 2013-2014 "Sociology of Communication" (10 CFU) at the Degree Course in Tourism Science of the IaD School in teledidactic mode

Academic Year 2012-2013 "Theory and Technique of Mass Communication" (10 CFU) at the Degree Course in Media Science and Technology of the Faculty of Mathematical, Physical and Natural Sciences.

Academic Year 2012-2013 "Communication of the Contemporary Society" (2 CFU) at the Degree Course in Science and Technology for the Media of the Faculty of Mathematical, Physical and Natural Sciences

Academic Year 2012-2013 "Sociology of Communication for Tourism" (6 CFU) at the Degree Course in Science of Cultural Tourism of the Faculty of Arts and Philosophy

Academic Year 2012-2013 "Communicating the imaginary. Representations and Social Panoramas" (6 CFU) at the Degree Course in Design and Management of Tourist Systems of the Faculty of Arts and Philosophy

Academic Year 2012-2013 "Sociology of Communication" (10 CFU) at the Degree Course in Theory and Design of New Media of the IaD School in teledidactic mode

Academic Year 2012-2013 "Sociology of Communication" (10 CFU) at the Degree Course in Cultural Tourism Sciences of the IaD School in teledidactic mode

Academic Year 2012-2013 "Sociology of Communication" (10 CFU) at the Degree Course in Educational Sciences of the IaD School in teledidactic mode

Academic Year 2012-2013 "Sociology of Cultural Processes" (1 CFU) at the Master's Degree Course in Sciences of Health Professions diagnostic techniques at the Faculty of Medicine

Academic Year 2012-2013 Organizational Communication (5 CFU) at the Master Mundis (National University Master for the Management of School Institutes) of the IAD School (in collaboration with the CRUI Foundation) in teledidactic mode

Academic Year 2011-2012 "Theory and Technique of Mass Communication" (10 CFU) at the Degree Course in Media Science and Technology of the Faculty of Mathematical, Physical and Natural Sciences.

Academic Year 2011-2012 "Communication of the Contemporary Society" (2 CFU) at the Degree Course in Media Science and Technology of the Faculty of Mathematics, Physics and Natural Sciences

Academic Year 2011-2012 "Sociology of Communication for Tourism" (6 CFU) at the Degree Course in Science of Cultural Tourism of the Faculty of Arts and Philosophy

Academic Year 2011-2012 "Communicating the imaginary. Representations and Social Panoramas" (6 CFU) at the Degree Course in Design and Management of Tourist Systems of the Faculty of Arts and Philosophy

Academic Year 2011-2012 "Sociology of Communication" (10 CFU) at the Degree Course in Theory and Design of New Media of the IaD School in teledidactic mode

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Academic Year 2010-2011 "Theory and Technique of Mass Communication" (10 CFU) at the Degree Course in Media Science and Technology of the Faculty of Mathematical, Physical and Natural Sciences.

Academic Year 2010-2011 "Communication of the Contemporary Society" (2 CFU) at the Degree Course in Media Science and Technology of the Faculty of Mathematics, Physics and Natural Sciences

Academic Year 2010-2011 "Sociology of Communication for Tourism" (6 CFU) at the Degree Course in Science of Cultural Tourism of the Faculty of Arts and Philosophy

Academic Year 2010-2011 "Communicating the imaginary. Representations and Social Panoramas" (6 CFU) at the Degree Course in Design and Management of Tourist Systems of the Faculty of Arts and Philosophy

Academic Year 2010-2011 "Sociology of Communication" (10 CFU) at the Degree Course in Theory and Design of New Media of the IAD School in teledidactic mode

Academic Year 2010-2011 "Sociology of Communication" (10 CFU) at the Degree Course in Educational Sciences of the IAD School in teledidactic mode

Academic Year 2010-2011 "Organizational Communication" (5 CFU) at the Master Mundis (National University Master for the Management of Schools) of the IAD School (in collaboration with the CRUI Foundation) in teledidactic mode.

Academic Year 2010-2011 "Public Communication" (5CFU) at the Degree Course in Communication Sciences of the Faculty of Letters and Philosophy of the University of Siena

Academic Year 2009-2010 "Theory and Technique of Mass Communication" (10 CFU) at the Degree Course in Media Science and Technology of the Faculty of Mathematical, Physical and Natural Sciences.

Academic Year 2009-2010 "New Media Theory and Technique" (3 CFU) at the Degree Course in Media Science and Technology of the Faculty of Mathematical, Physical and Natural Sciences.

Academic Year 2009-2010 "External Communication" (3 CFU) at the Degree Course in Media Science and Technology of the Faculty of Mathematics, Physics and Natural Sciences.

Academic Year 2009-2010 "Advertising Communication" (3 CFU) at the Degree Course in Science and Technology for Media of the Faculty of Mathematical, Physical and Natural Sciences

Academic Year 2009-2010 "Sociology of Communication for Tourism" (6 CFU) at the Degree Course in Science of Cultural Tourism of the Faculty of Arts and Philosophy

Academic Year 2009-2010 "Media Narratives" (3 CFU) at the Master in Science Communication of the Faculty of Mathematical, Physical and Natural Sciences

Academic Year 2009-2010 "Organizational Communication" (5 CFU) at the Master Mundis (National University Master for the Management of Schools) of the IAD School (in collaboration with the CRUI Foundation) in teledidactic mode.

Academic Year 2008-2009 Adjunct Professor of Theory of Social Planning at the University of Siena's Specialist Degree Course in Social Service Sciences

Academic Year 2007-2008 Adjunct Professor of Theory of Social Planning at the University of Siena's Specialist Degree Course in Social Service Sciences

Academic Year 2007-2008 Adjunct Professor of Sociology of Communication at the Bachelor of Political Science at the University of Siena.

Academic Year 2007-2008 Contract Professor of Social Analysis and Service Management Principles at the Degree Course in Social and Institutional Communication of the Faculty of Communication Sciences of the University La Sapienza of Rome.

Academic Year 2006-2007 Adjunct Professor of Social Planning Theory at the Master's Degree Course

Academic Year 2006-2007 Adjunct Professor of Family Sociology at the three-year degree course in Social Work at the University of Siena.

Academic Year 2006-2007 Contract Professor of Social Analysis and Service Management Principles at the Degree Course in Social and Institutional Communication of the Faculty of Communication Sciences of the University La Sapienza of Rome.

Academic Year 2006-2007 Adjunct Professor of Sociology of Cultural Processes at the University of Florence, Florence, Italy.

Academic Year 2005-2006 Adjunct Professor of Theory of Social Planning at the University of Siena's Specialist Degree Course in Social Service Sciences

Academic Year 2005-2006 Adjunct Professor of Sociology of Communication at the Bachelor's Degree Course in Work and Organizational Psychology at the University of Florence.

Academic Year 2005-2006 Contract Professor of Social Analysis and Service Management Principles at the Degree Course in Social and Institutional Communication of the Faculty of Communication Sciences of the University La Sapienza of Rome.

Academic Year 2005-2006 Adjunct Professor of Sociology of Cultural Processes at the University of Florence, Italy.



Academic Year 2005-2006 Contract Professor of communication and marketing of the territory and social service at the Degree Course in Science of Social Service of the University of Florence.

Academic Year 2005-2006 Contract Professor of Social Communication and Third Sector at the Bachelor in Social Work at the University of Florence.

Academic Year 2004-2005 Adjunct Professor of Communication Sociology at the Bachelor's Degree Course in Work and Organizational Psychology at the University of Florence.

Academic Year 2004-2005 Adjunct Professor of Theory of Social Planning at the University of Siena's Specialist Degree Course in Social Service Science

Academic Year 2004-2005 Contract Professor of Social Analysis and Service Management Principles at the Degree Course in Social and Institutional Communication of the Faculty of Communication Sciences of the University La Sapienza of Rome.

Academic Year 2004-2005 Adjunct Professor of Sociology of Cultural Processes at the University of Florence, Italy.

Academic Year 2004-2005 Contract Professor of communication and marketing of the territory and social service at the Degree Course in Social Service Sciences of the University of Florence.

Academic Year 2004-2005 Contract Professor of Social Communication and Third Sector at the Bachelor's Degree Course in Social Work at the University of Florence.

Academic Year 2003-2004 Adjunct Professor of Theory of Social Planning at the University of Siena's Specialist Degree Course in Social Service Science

Academic Year 2003-2004 Adjunct Professor of Sociology of Cultural Processes at the Degree Course in Social Work at the University of Florence.

Academic Year 2003-2004 Contract Professor of Social Communication Theory and Technique at the Degree Course in Media and Journalism of the University of Florence.

Academic Year 2003-2004 Contract Professor of communication and marketing of the territory and social service at the Degree Course in Science of Social Service of the University of Florence.

Academic Year 2003-2004 Adjunct Professor of Sociology of Cultural Processes at the University of Florence, Italy.

Academic Year 2003-2004 Adjunct Professor of Narration Workshop at the Degree Course in Social Work at the University of Florence.

Academic Year 2003-2004 Adjunct Professor of Good Practice Social Quality Laboratory at the University of Florence, Faculty of Social Service Sciences.

Academic Year 2002-2003 Adjunct Professor of Narration Workshop at the Degree Course in Social Work at the University of Florence.

Academic Year 2002-2003 Contract Professor of Sociology of Cultural Processes at the Degree Course in Social Work of the University of Florence

Academic Year 2002-2003 Contract Professor of Social Communication Theory and Technique at the Degree Course in Media and Journalism of the University of Florence.

Academic Year 2002-2003 Contract Professor of communication and marketing of the territory and social service at the Degree Course in Social Service Sciences of the University of Florence.

Academic Year 2002 - 2003 Adjunct Professor of Theory of Social Planning at the Degree Course in Social Service Sciences at the University of Siena.

Academic Year 2001-2002 Adjunct Professor of Sociology of Cultural Processes at the Degree Course in Social Work at the University of Florence.

Academic Year 2001-2002 Contract Professor of Social Communication Theory and Technique at the Degree Course in Media and Journalism of the University of Florence.

Academic Year 2000-2001 Teaching coordinator and teacher of the Public and Social Communication profile of the Master in Communication and Media of the University of Florence.

Academic Year 2000-2001 Contract Professor of Sociology of Cultural Processes at the University Diploma in Social Work of the University of Florence

Academic Year 2000-2001 Lecturer of the workshop "Network Policies and Social Communication" within the Public Communication Course of the Degree Course in Communication Sciences of the University of Siena

Academic Year 1999-2000 Lecturer of the workshop "Network Policies and Social Communication" within the Public Communication Course of the Degree Course in Communication Sciences of the University of Siena

Academic Year 1999-2000 Teaching coordinator of the Public and Social Communication profile of the Master in Communication and Media of the University of Florence.

Academic Year 1999-2000 Contract Professor of Sociology of Cultural Processes at the University Diploma in Social Service of the University of Florence

Academic Year 1998-1999 contract professor of Sociology of Cultural Processes at the University Diploma in Social Work of the University of Florence

Academic Year 1998-1999 Teaching coordinator of the territorial marketing and social communication profile at the Master in Communication and Media at the University of Florence.

Academic Year 1997-1998 Teaching coordinator of the Civil Economy and Social Citizenship profile at the Master in Communication and Media at the University of Florence.

Academic Year 1997-1998 Contract Professor of Sociology of Cultural Processes at the University Diploma in Social Service

## 2. Non-university teaching

1993-2021 Design and teaching assignments in training courses organized by the National Forum of the Third Sector, CSV-Net, Cevot, Cev Roma, Forum Solidarietà Parma, Csv Chieti, CSV L'Aquila, Cesevobo Bologna, Cesiav, Avis Toscana, from CNCA Nazionale, from Avis Liguria, from Avis Veneto, from Avis Emilia Romagna, from Avis Basilicata, from Avis Nazionale, from Arci Regionale Toscana, from Anpas Toscana, from Anpas Nazionale, from Auser Nazionale, from Anteas Nazionale, from Tecnè, from Armunia, from Scuola Superiore S. Anna di Pisa, Arci Nazionale on social communication, public communication, culture of planning, evaluation and social innovation, integrated social policies, volunteering and third sector, organizations.

1998-2000 Lecturer in training courses organized by the Hypercampo Foundation (Cultural Industry, ProducerII, Global Communication Service)

1997 Lecturer in public communication in the Master Job Integration organized by UETP Toscana in collaboration with the European Union.

1996 Lecturer in communication and social networks in the training course for youth drug prevention operators organized by the Basilicata Region, the University Diploma in Social Work and the Proteus Foundation.

1996 Lecturer in marketing and public communication in the training course for marketing operators in SMEs organized by Api Toscana and the Provincial Administration of Pisa.

1996 Lecturer in public communication in the training course for multimedia operators organized by the Professional Training Centre of Sinalunga

1996 Lecturer in public communication in the training course for URP operators of the Provincial Administration of Siena

## CONFERENCES

### 1. Participation in international conference committees

2021 co-chair conference at Medcom 2020 International Conference on Media and Communication (Cagliari, 28-31 may)  
2019 chair conference at MEDCOM2019, International Conference on Media and Communication (Kuala Lumpur, 5-7 april)  
2018 chair conference at MEDCOM2018, International Conference on Media and Communication (Bangkok, 5-7 april)

## 2. Reports to international conferences

2021 Participation to a scientific conference International Sociological Association IV Forum "Challenges of the 21<sup>st</sup> century: Democracy, Environment, Inequalities, Intersectionality" (Porto Alegre, 23-28 february) with a paper entitled "Media and Multiple Sclerosis. Role of Mainstream Media and Social Media for Awareness, Storytelling and Care"

2021 Participation to a scientific conference International Sociological Association IV Forum "Challenges of the 21<sup>st</sup> century: Democracy, Environment, Inequalities, Intersectionality" (Porto Alegre, 23-28 february) with a paper entitled "The Role of Communication in Preventing the Risk of Radicalisation of Second-Generation Young People of the Muslim Religion. Results of a European Project Oltre"

2021 Participation to a scientific conference European Sociological Association Research Network 16 Mid-term Conference "Health and health care in Europe: between inequalities and new opportunities" (Poland, Krakow, 17-19 february) as organizer and chair session entitled "Chronic illnesses and media: resources, opportunities and online representation"

2020 Participation to a scientific conference "International Studium Conference" (Sapientia Hungarian University of Transilvania, Romania on line) 4-5 december with a paper "Communities and network"

2020 Participation to a scientific conference "Communication in time of crisis" (MASCOS, Xiangyang Chinese University of Kuala Lumpur online) 30-31 october with a paper "The Digital Inclusion of Vulnerable People in the Community Development Process: A Research Action in Reggio Calabria in Southern Italy"

2020 Participation to a scientific conference "IV Encontro Redes Digitais e Culturas Ativistas" (Pontificia Universidade Catolica de Campinas, Brasil on line) with a paper "The digital inclusion of vulnerable people in the community development process. A research action in Southern Italy"

2019 Participation to a scientific and international conference "Communication, diversity, solidarity: discourse and practices of cultural diversity (Coimbra, 10-11 october) with a paper Volterrani Andrea, Raffaele Lombardi "Oltre l'orizzonte/beyond the horizon. a communication campaign to prevent the radicalization of young muslims. a unique project in europe »

2019 Participation to a scientific and international conference ESA "Europe and Beyond: Boundaries, Barriers and Belonging" (Manchester, 20-23 august) with a paper Volterrani Andrea, Alessio Ceccherelli, Stella Iezzi, Elisabetta Gola, Laura Di Pasquale "Prevention of the risk of radicalization of the second generation through strategies of communication"

2019 Participation to a scientific conference with paper selected and accepted with Elisabetta Gola at International Conference "Researching metaphor – cognitive and other" (University of Genova, 13-15 may) entitled Framing effect and counter-narratives: imaginary and radicalisation

2019 Participation to a scientific conference with paper selected and accepted at MEDCOM2019, International Conference on Media and Communication (Kuala Lumpur, 5-7 april) entitled Social development of communities and communication

2018 Participation to a scientific conference paper selected and accepted at MEDCOM2018, International Conference on Media and Communication (Bangkok, 5-7 april) entitled Participation and communication at the time of social media. A chimera or an opportunity?

2017 Participation to a scientific conference with a paper selected and accepted at ICFOM, International Conference of Future of Media (Colombo, 8-10 october) entitled The future of communication for NGOs

2017 Participation to a scientific conference with a paper selected and accepted at MEDCOM2017, International Conference on Media and Communication (Kuala Lumpur, 20-25 april) entitled A model of communication of prevention

2017 Participation to a scientific conference with a paper selected and accepted at ESA conference - Differences, Inequalities and Sociological Imagination (Athens, 26-28 August) entitled Social resilience in European Communities. The construction and testing of a participatory index

2015 Participation to a scientific conference with a paper selected and accepted at ESA conference - Differences, Inequalities and Sociological Imagination (Prague, 26-28 August) entitled How to build the prevention for the elderly and disabled before of natural disasters. The added social value of voluntary organizations in Europe

2013 Participation to a scientific conference with a paper selected and accepted at ESA conference- Crisis, Critique and Change sessione 03RN08 Voluntary service and natural disasters: toward a relational approach (Turin, 30 August) entitled The added value of voluntary service during earthquakes emergencies. Prevention, action, communication con Gaia Peruzzi

2012 Participation to a scientific conference with a paper selected and accepted at ESA RN27 conference – Regional network on southern european societies (Civil society organizations in the mediterranean area: societal role, challenges, dynamics, Sassari, 1-2 ottobre) entitled Social Added Value for Social Cohesion of Volunteering. The Results of An Action-Research Project in Tuscan Voluntary Associations con Alessio Ceccherelli, Angela Spinelli, Paola Tola

2012 Participation to a scientific conference with a partecipazione with a paper selected and accepted at ISTR conference– International Society of Third Sector (Democratization, Marketization, and the Third Sector, Siena, 10-13 luglio) entitled The role of Third Sector in building a new Social communication

2012 Participation to a scientific conference with a partecipazione with a paper selected and accepted at ISTR conference– International Society of Third Sector (Democratization, Marketization, and the Third Sector, Siena, 10-13 luglio) entitled Social added value for social cohesion of online and offline volunteering: the results of an action-research project in Tuscany con Alessio Ceccherelli, Angela Spinelli, Paola Tola

2011 Participation to a scientific conference with a paper selected and accepted at Emes conference (3rd EMES International Research Conference on Social Enterprise, Roskild, Copenaghen 4-7 luglio) entitled Social enterprises and social added value: integrating economic and sociological measurement approaches con Luca Bagnoli

2008 Participation to a scientific conference with a paper selected and accepted at 38th World Congress of the International Institute of Sociology (Budapest, 26-30 June) at regular session "A new way of making society between local participation and societal culture: the role of the third sector in Europe" entitled 2007 participation in the international conference sponsored by the University of Bologna "Social Sciences and health in the 21st century: new trends, old dilemmas? (Forlì, 19-21 April) with a report (co-author Elena Elia) entitled Imaginary and Health. Inequalities in access to symbolic resources

2003 participation in the international conference promoted by the University of Siena "The construction of identities in a multicultural and multi-religious society" (Vallombrosa 8-10 September) with a paper entitled The Unknown Imaginary

2003 participation in the international conference 3rd Italo-Brazilian colloquium on communication promoted by the University of Florence and Intercom (Brazilian Society of Interdisciplinary Communication Studies) "Midia, Etica e sociedade" (Belo Horizonte, Minas Gerais, Brasil 2-6 September) with a report entitled Social Panoramas

2002 participation in the international conference promoted by the University of Siena "Religious pluralism and multicultural coexistence: a necessary dialogue" (Vallombrosa 9-11 September) with a report entitled "Social panoramas of diversity".

2002 participation in the international conference promoted by the University of Siena Faculty of Political Science "Services to the person and the role of volunteering in social Europe under construction" (Siena, 16-18 May) with a report entitled Quality and accreditation, new challenges in personal services

2001 participation in the international conference promoted by the University of Florence and Intercom (Brazilian Society of Interdisciplinary Communication Studies) "Control or share? Towards the communicative turning point: in search of a new paradigm" (Florence, 15-17 January) with a report entitled Territories as audience? on the move. From the margins to the center, round trip

### 3. Reports to national conferences

2020 Participation to a scientific conference "RETI, MEDIA E CULTURE Post-Covid. Sfide, Conflitti, Disuguaglianze, Narrazioni e Immaginari a confronto (convegno AIS on line) 4-7 novembre with a paper

Inclusione digitale e pratiche comunicative nel processo di sviluppo di comunità. Un progetto di ricerca-azione nel Sud Italia

2019 Participation to a scientific conference "GLI INDISTINTI CONFINI Transmedialità nei processi comunicativi e transdisciplinarietà nelle scienze sociali" (Bologna, 13-14 June) with a paper Volterrani Andrea "La prevenzione del rischio di radicizzazione della seconda generazione di migranti islamici attraverso strategie di comunicazione sociale".

2018 Participation to a scientific conference with a paper selected and accepted at the conference The metaphor between education and scientific communication: building knowledge, building relationships (University of Reggio Emilia-Modena, 30 November - 1 December) entitled Change and communication. Processes, constraints, opportunities

2018 Participation to a scientific conference with a paper selected and accepted at What's Next - The sociology of cultural and communication processes today and tomorrow (University of Bologna, 28-29 June) entitled The role of the Third Sector in the communication of prevention and reconstruction in natural disasters

2015 co-coordinator together with Gaia Peruzzi of the session Social communication as a process for the promotion of rights, cultural change and social innovation at Espanet 2015 conference (Salerno, 17-19 September)

2014 Participation with a paper accepted and selected at the conference CULTURAL STUDIES AND SOCIOLOGICAL KNOWLEDGE IN MEMORY OF STUART HALL (Milan, 26-27 September) with a paper entitled The stories of the suburbs: how social communication promotes social inclusion. The experience of Corviale

2011 participation with a paper selected and welcomed at the conference organized by PIC-AIS (Communication and civic engagement. Institutions, citizens and public spaces in post-modernity, Rome 22/23 September) entitled Mediapolis in divenire? When communication meets sociality

2010 participation with a paper selected and welcomed at the conference organized by Siel (Milan, 19-22 October) entitled Non standard research methods in online contexts. A methodological proposal with Angela Spinelli

2009 Participation to a scientific conference with a paper selected and welcomed at the conference organized by the University of Urbino, Faculty of Sociology, Sociological Networks (November 2009) entitled Social relations for training. Identity processes, community membership and learning outcomes with Angela Spinelli

2009 participation with a paper selected and welcomed at the conference organized by Siel (Salerno, 16-18 September) entitled Learning in virtual communities: socio-pedagogical research perspectives with Angela Spinelli

2009 participation with a paper selected and welcomed at the international conference Dulp organized by the University of Rome Tor Vergata School Iad entitled Learning between real and virtual: paths, identity processes and community belonging with Angela Spinelli

2009 Participation to a scientific conference with a paper selected and welcomed at the international conference Modernity 2.0 organized by the University of Urbino, Faculty of Sociology entitled The everydaylife of e-social organizations with Gaia Peruzzi

2008 participation with a paper selected and accepted for the XI AIV Congress "Organization of evaluation: institutions and professions" (Naples, 28-30 April) entitled Between negotiation and sharing. As a method for the construction of a participatory evaluation path among public, third sector and research organizations

2008 Participation to a scientific conference with a paper selected and accepted for the II annual colloquium on Social Enterprise (Bari, 23-24 May) promoted by Iris Network entitled Knowledge, skills and strategies. Towards the future of Tuscan social cooperation

2008 participation in the conference "Third sector between economy and social solidarity. Il sistema della Toscana si confronta con l'Europa" (Florence, 18 January) promoted by the Region of

Tuscany with a report entitled Il valore sociale aggiunto del terzo settore. Indicators and measuring instruments

2007 participation in the national study conference "Towards a social theory of care" (Padua, 29-30 October) promoted by the University of Padua and the Spe Group with two papers. With Elia entitled The inequalities in access to symbolic resources for health. With Bilotti and Tola entitled The construction of a system of indicators for social quality in volunteering.

2007 participation in the seminar promoted by the University of Padua entitled "Opportunities and resistance for generative social communication" (University of Padua, 20 April) with a report entitled Social communication in progress. Between ethics and multidimensionality of the imaginary

2007 participation in the X Congress of the Italian Association of Evaluation (Rome, 19-21 April) with a report (co-author Lorenzo Nasi) entitled The impact assessment in the projects of voluntary associations.

## COMMITTEES AND EDITORIAL ACTIVITIES

Since January 1999 member of the editorial board of Rivista Italiana di Comunicazione Pubblica published by Franco Angeli.

Since September 2012 member of the editorial board of the magazine Scuola Iad Modelli, politiche e R&T

## RESEARCH

### 1. Research interests

Since December 2008 permanent researcher at the Faculty of Sciences MM. FF: NN. of the University of Tor Vergata disciplinary sector SPS 08 Sociology of cultural and communicative processes with research on:

- the new frontiers of social communication
- social development of communities through digital media
- new forms of mutuality
- the characteristics of resilient communities and risk communication
- the social value of the third sector and social impact assessment processes

### European Research

Since January 2020 responsible and coordinator for the University of Tor Vergata of the European project "Coopcamp" that provides support to innovative training for social cooperation funded under Horizon 2020 Call: 303-G-GRO-PPA-19-11225 (Reducing youth unemployment: setting up co-operatives to enhance working opportunities in the EU) lead European network REVES.

Since December 2018 responsible and coordinator for the University of Tor Vergata of the European project "Nemo. Using the New media in Education to overcome Migrant discrimination Online" which includes an evaluation research of online education actions and the implementation of a communication campaign against discrimination funded by DG HOME call AMIF AMIF-2017-AG-INTE-01 lead partner Arci Solidarietà Rome

Since July 2018 responsible and overall coordinator of the European project "Beyond. Against narratives from the margins to the centre", which includes research-action, communication and prevention activities on and off line against the radicalisation of second generations of migrants (Beyond. "Reducing the risk of radicalisation of young second-generation Muslim people living in

Italy") funded in the framework Horizon 2020 call ISFP-2017-AG-CSEP DG HOME - call POLICE lead partner University of Rome Tor Vergata

From November 2016 to December 2019 responsible and coordinator of the research "QUASER Ex ante and ex post evaluation of the project with particular reference to the analysis of the training needs of the operators of the reception centres for refugees and asylum seekers" ("Transparent qualifications for boosting the quality of services addressed to asylum seekers and refugees") funded by the ErasmusPlus programme of the European Union led by the University of Rome Tor Vergata.

From January 2016 to December 2019 Team member University Tor Vergata three-year INDRIX project (funded by Dg Echo) on the theme "Construction of a resilience index of territorial communities" Lead Partner University of Rome Tor Vergata, responsible Prof. Massimo Giannini

From December 2014 to December 2016 responsible for and coordinator of the European project "ADAPT - The resilience of disabled and elderly people in situations of natural disasters" funded by DG ECHO of the European Union Samaritan International European network leader

## National Research

Since January 2020, scientific responsible for the University of Tor Vergata for research/action activities on communication with the local community of the project for the recovery of a confiscated property in Reggio Calabria, led by the Macramè Consortium financed by the FondazioneConilSud.

From November 2015 to September 2016 scientific responsible for research on behalf of IREF "The measurement of the social impact of social promotion associations, more generally of entities operating in the so-called third sector" funded by ISFOL

From November 2015 to December 2016 coordinator of the drafting of the social plan of the Lazio Region, lead partner of the University of Rome Tor Vergata

From November 2009 to February 2012 Research Coordinator "The value of gift. Non-economic indicators of volunteering" at the IAD School - University of Rome Tor Vergata, funded by Cevot.

From November 2007 to December 2008 Research Fellow at the Department of Historical, Legal, Political and Social Sciences of the University of Siena to carry out research on the added social value of third sector organizations.

From November 2005 to November 2007 Research contract at the Department of Historical, Legal, Political and Social Sciences of the University of Siena with the carrying out of research on the evaluation of the social impact of projects and activities related to integrated social policies and on training needs and new skills in third sector organizations.

From March 1999 to March 2005 Research Fellow at the Department of Sociology and Political Science of the University of Florence for the realization of the research project "Hermes - Tuscan Observatory on Civil Economy, Social Services and Personal Services".

2005-2007 Participation in COFIN research "Beyond public opinion. New communication architectures" (University La Sapienza Rome, University of Padua, University of Bologna, University of Sassari)

2002-2008 Research activities for the Social Observatory of the Provincial Administration of Siena. Research on social quality, social vulnerability, and families in the Province of Siena.

1999-2000-2001 Research activities for the establishment of the Provincial Observatory of Pistoia on behalf of the Department of Sociology and Political Science and the University Diploma in Social Service within the activities foreseen by the research grant for the construction of Hermes - Social Observatory.

1999-2000 Research on the quality of services in voluntary associations in the Provinces of Arezzo and Pistoia on behalf of Hypercampo Foundation (client Cesvot - Centro Servizi al Volontariato Toscano) within Hermes Social Observatory  
1999-2000 Research on good practice in social services in the areas of Prato, Mugello, Valdera, Livorno (client Tuscany Region PIR Social Citizenship)  
1998-1999 National research on the communication skills and competences of voluntary associations on behalf of the Italian Foundation for Volunteering  
1998 Research on communication in small and medium enterprises in Central Italy on behalf of the Hypercampo Foundation in collaboration with the Faculty of Political Science of Florence and the degree course in Communication Sciences of Siena  
1993-1995 Research on public communication activities in Florence and Tuscany as part of the Advanced Course in Communication and Media at the University of Florence and in collaboration with the Public Communication Association and the Region of Tuscany.  
1992 Research on the relationship between volunteering and media on behalf of the Italian Foundation for Volunteering in Rome.

## 2. Scientific associations

From March 2013 member ESA (European Sociological Association)  
Since September 2009 member of Siel (Italian E-Learning Society)  
Since March 2007 member AIV (Italian Association of Evaluation)  
Since December 2003 member AIS (Italian Association of Sociology) Cultural and Communicative Processes Section

## PUBBLICATIONS

### 1) Monographs

Volterrani A. (2021), *Comunicare per prevenire*, Meltemi, Milano  
Squillaci L. Volterrani A. (2021), *Lo sviluppo sociale di comunità*, Fausto Lupetti, Bologna  
Alfano I., Volterrani A. (2020), *La biografia sociale*, Università degli Studi di Roma Scuola Iad, Roma  
Sensi G., Volterrani A. (2019), *Perché comunicare il sociale?*, Maggioli, Rimini  
Peruzzi G., Volterrani A. (2016), *Manuale di comunicazione sociale*, Editori Laterza, Roma-Bari  
Volterrani A. (2014), *La comunicazione organizzativa come narrazione collettiva*, e-book, Dipartimento STF, Roma  
Volterrani A. (2011), *Saturare l'immaginario. Per una nuova comunicazione sociale*, Edizioni Exorma, Roma  
Volterrani A. (2003), *Panorami sociali. Il sociale nei media, i media nel sociale*, Liguori, Napoli  
Volterrani A. (1999), *La comunicazione per il volontariato. Idee, strumenti e processi*, Quaderni Cesvot, n. 6, Firenze

### 2) Editors

Berti F. Volterrani A. (2007) (a cura di), *Diversità multiple. Tra consolidamento e trasformazione Relazione sociale della Provincia di Siena*, Protagon Editori, Siena  
Volterrani A. (2006) (a cura di), *Raccontare il volontariato*, Quaderni Cesvot, n.29, Firenze  
Berti F. Volterrani A. (2006) (a cura di), *Nuovi cittadini, nuove opportunità. Relazione sociale della Provincia di Siena*, Protagon Editori, Siena  
Volterrani A. (2005) (a cura di), *Un territorio in trasformazione. La relazione sociale della Provincia di Siena*, Protagon Editori, Siena  
Volterrani A. (2004) (a cura di), *La qualità di valore. Ricerca sui servizi offerti dalle associazioni di volontariato in provincia di Siena*, Protagon Editori, Siena



### 3) Co-author

- Spinelli A. Volterrani A. (2011), *Il dono ben fatto. Book delle buone prassi in Avis*, Edizioni Exorma, Roma
- Volterrani A. Bilotti A. Tola P. (2009), *Il gusto del volontariato*, Edizioni Exorma, Roma
- Volterrani A., Bilotti A., Tola P., Nasi L. (2009), *La valutazione di impatto sociale dei progetti del volontariato toscano*, Quaderni Cesvot, n. 43, Firenze
- Bilotti A. Volterrani A. (2008), *Conoscenze, competenze, strategie*, Franco Angeli, Milano, Frisanco R. Trasatti S. Volterrani A. (2000), *La voce del volontariato*, Edizioni Fondazione Italiana per il Volontariato, Roma

### 4) Essays in English language volumes

- Volterrani A. (2019), *Communication-Based Prevention Strategies: A Draft Model Proposal*, in Farabollini P., Luger F. R., Mugnano S. *Earthquake risk perception, communication and mitigation strategies across Europe*, Il Sileno Edizioni, Lago, Calabria

### 6) essays in Portuguese language volumes

- Volterrani A. (2005), *Panoramas sociais em movimento* in M. I. Vassallo de Lopes, M. Buonanno (a cura di) *Comunicacacao social e etica. Colloquio Brasil-Italia*, Intercom, Sao Paulo, Brasil

### 7) essays in volumes

- Volterrani A. (2021), *Prefazione* in Macaluso, Siino, Tumminelli, *Le seconde generazioni in Italia*, Franco Angeli, Milano
- Volterrani A. (2017), *La resilienza marginale. Come coinvolgere anziani e disabili nella prevenzione dei rischi?* in Mela A., Mugnano S., Olori D. *Territori vulnerabili. Verso una nuova sociologia dei disastri italiana*, Franco Angeli, Milano
- Volterrani A. (2016), *Comunicare per cambiare. Quattro passi nell'immaginario collettivo*, in Sobrero R. (a cura di), *I linguaggi della comunicazione sociale*, Fondazione Pubblicità Progresso, volume 5, Milano
- Volterrani A. (2016), *Formazione e comunicazione sociale: il ruolo culturale del volontariato*, in Spinelli A. (a cura di), *La formazione nel volontariato fra realtà e possibilità*, Franco Angeli, Milano
- Volterrani A. (2010), *Per una nuova comunicazione sociale. Analisi e strategie per il cambiamento sociale*, in Alecci E., Bottaccio M., *Fuori dall'angolo, L'ancora del Mediterraneo*, Roma
- Volterrani A. (2008), *Del sociale e della socialità. Connessioni e contraddizioni nella comunicazione sociale* in Bertolo C. (a cura di), *Comunicazioni sociali. Ambiguità, nodi, prospettive*, Cleup, Padova
- Mazza B. Volterrani A. (2008), *Reti sociali e sense making: per una relazionalità diffusa*, in Morcellini M. Mazza B. (a cura di), *Oltre l'individualismo. Comunicazione, nuovi diritti e capitale sociale*, Franco Angeli, Milano
- Volterrani A. (2008), *Perché comunicare il sociale? Fra paradossi e opportunità*, in Rinaldi W. (a cura di), *Giustizia e povertà. Universalismo dei diritti, formazione delle capacità*, Il Mulino, Bologna
- Volterrani A. Elia. E. (2008), *Immaginario e salute. Le diseguglianze nell'accesso alle risorse simboliche*, in Cipolla C. Maturo A., *Scienze sociali e salute nel XXI secolo*, Franco Angeli, Milano
- Volterrani A. (2004), *Immaginari religiosi sconosciuti: il caso della campagna di comunicazione Avis* in Berti F., De Vita R., Nasi L. (a cura di) *Identità multiculturale e multireligiosa. La costruzione di una cittadinanza pluralistica*, Franco Angeli, Milano
- Volterrani A. (2003), *Qualità e accreditamento: nuove sfide nei servizi alla persona* in Pellegrino M. (a cura di) *Servizi alla persona e volontariato nell'Europa sociale in costruzione*, Quaderni Cesvot, n.19, Firenze
- Volterrani A. (2003), *Il sociale largo. Il superamento dei confini della comunicazione sociale dopo l'11 settembre* in Bechelloni G. Natale A. L. (a cura di), *Narrazioni mediali dopo l'undici settembre. Dialoghi e conflitti interculturali*, Mediascape Edizioni, Firenze-Roma
- Volterrani A. (2003), *Tra immaginario e realtà: i territori come audience?* in Bechelloni G., Vassallo De Lopes M.. I. (a cura di) *Dal controllo alla condivisione*, Mediascape Edizioni, Firenze- Roma
- Volterrani A. (2003), *I panorami sociali della diversità* in Berti F., De Vita R. (a cura di), *Pluralismo religioso e convivenza multiculturale: un dialogo necessario*, Franco Angeli, Milano

Volterrani A. (2002), La comunicazione sociale attraverso i territori in Bechelloni G. Sassoli E. (a cura di), *Inquietante presenza. Media education e dintorni*, Mediascape Edizioni, Firenze-Roma

Volterrani A. (2001), *Nonprofit e comunicazione* in Rolando S. (a cura di), *Teorie e tecniche della comunicazione pubblica*, Etas Libri, Milano

Volterrani A. (1999), *Telematica e comunicazione* in Tisselli C. (a cura di), *L'informazione del volontariato*, Franco Angeli, Milano

Forosetti P Volterrani A. (1995), *Stampa e comunicazione nei Comuni della Toscana. Ricerca sul campo* in Rolando S. (a cura di), *La comunicazione pubblica in Italia*, Editrice Bibliografica, Milano

Volterrani A. (1994), *Volontariato e media: un rapporto difficile* in Cattarinussi B. (a cura di) *Altruismo e solidarietà nella società contemporanea*, Franco Angeli Editore, Milano

#### 8) Articles in international scientific journals

Volterrani A, Macaluso M., Tuminelli G., Spampinato A. (2020), *Second-Generation Muslim Youth Between Perception and Change: A Case Study on the Prevention of Radicalization*, *Sociology Study*, May-June 2020, Vol. 10, No. 3, 103-122

Volterrani A. (2019) *Community Development and Communication: Preliminary Case Studies in Italy* *Sociology Study*, April 2019, Vol. 9, No. 4, 135-145

Volterrani A. (2019) *A Model for Communicating Social Problems: Perception, Knowledge, Incorporation, and Change* *Sociology Study*, March 2019, Vol. 9, No. 3, 99-111

Volterrani, A., Iezzi, D., & Ceccherelli, A. (2018). *Communication of a Natural Disaster. An Earthquake Case in Social Media and Online Newspapers*. *SOCIOLOGY STUDY*, 8(6), 257-266.

Volterrani A. (2018), *Participation and Communication in the Time of Social Media: A Chimera or An Opportunity?*, in *Sociology Study*, Volume 8, Number 5, serial Number 79

Volterrani A. (2018). *Book of abstracts of 4th World of Conference on Media and mass Communication "Power of media: shaping the future"* (A. Volterrani, a cura di). The International Institute of Knowledge Management (TIKIM).

Volterrani A. (2017), *From perception to change. A model for prevention communication*, *Proceedings of the 3rd World Conference on Media and Mass Communication*, Vol. 2, 2017 pp 82-90, ISSN: 2424-6778 online, TIKIM

Volterrani A. (2016), *How to Build Prevention for the Elderly and Disabled before Natural Disasters? The Added Social Value of Voluntary Organizations in Europe*, *Sociology & Anthropology*, Vol. 4(2): 92-98

Peruzzi G. Volterrani A. (2010), *Daily Life of Non Profit Organisations Inhabiting the Web*, *Journal of Sociocybernetics*, RC51, volume VII

#### 9) articles in class A area 11 scientific journals

Spinelli A. Volterrani A. (2011), *Non-standard Methodologies in the Evaluation of Online Interaction*, *Journal of e-Learning and Knowledge Society*, Italian e-Learning Association (Sle-L). Hosted by Laboratory of Maieutics, University of Trento, Volume 7, n.1

Spinelli A. Volterrani A. (2010), *Learning in virtual communities: perspectives in the field of sociological and pedagogical research*, *Journal of e-Learning and Knowledge Society*, Italian e-Learning Association (Sle-L). Hosted by Laboratory of Maieutics, University of Trento, Volume 6, n.1

#### 10) articles in Italian scientific journals

Volterrani A. (2019), *Sviluppo sociale di comunità e comunicazione*, *Welfare Oggi*, n.1

Volterrani A. (2017), *Per una cultura della valutazione nel terzo settore*, *Welfare Oggi*, gennaio-marzo, n.1

Volterrani, A. (2017). *Partecipazione e comunicazione al tempo dei social media. Una chimera o una opportunità?*. *Welfare Oggi*, 6, 80-86.

Volterrani A. (2016), *Comunicare per cambiare. Un nuovo approccio alla comunicazione sociale*, *Welfare Oggi*, settembre-ottobre, n.5

Volterrani A. (2014), *Le nuove mutualità come forme di innovazione sociale*, in rivista *Giving*, Bologna, novembre 2014

Volterrani A. (2012), Etica e responsabilità nella comunicazione sociale. Proposte per una comunità di pratica mediale, Rivista Scuola IAD, Modelli, politiche R&T, n.6

Spinelli A. Volterrani A. (2009), L'apprendimento fra reale e virtuale: percorsi, processi identitari e appartenenze comunitarie in Interaction Design & Architectures, Year 4, n.7-8

Volterrani A. (2009), Tra identità e competenze: le sfide future del terzo settore, in Studi Zancan, Politiche e servizi alle persone, marzo-aprile, n. 2

Volterrani A., Elia E. (2007), Le diseguaglianze nell'accesso alle risorse simboliche per la salute in Rivista Italiana di Comunicazione Pubblica, n. 34, Franco Angeli, Milano

Volterrani A. (2007), Osservatori Sociali. Verso la multiutility?, in Autonomie locali e Servizi Sociali, IV,

Volterrani A. (2006), Comunicazione sociale e terzo settore. Il problema della valutazione, in Relazioni Solidali, n. 3-4, gennaio-agosto, Auser, Roma

Mazza B. Volterrani A. (2005), Spazi e forme della relazionalità. Il dilagare della comunicazione sociale, in Rivista Italiana di Comunicazione Pubblica, n. 25, Franco Angeli, Milano

Volterrani A. (2005), Panorami sociali in movimento in Rivista Italiana di Comunicazione Pubblica, n. 25, Franco Angeli, Milano

Volterrani A. (2001), Tra pubblico e sociale. In viaggio nei territori reali, immaginari e immaginati in Rivista Italiana di Comunicazione Pubblica, n.7, Franco Angeli, Milano

Volterrani A. (2001), Esclusione ed inclusione. Il dilemma della comunicazione della solidarietà, in Rivista Italiana di Comunicazione Pubblica, n.6, Franco Angeli, Milano

Volterrani A. (1999), Politiche di rete e marketing territoriale in Rivista Italiana di Comunicazione Pubblica, n. 2, Franco Angeli, Milano

Everything stated in this curriculum corresponds to the truth in accordance with the rules on substitute declarations as per articles 46 et seq. of D.P.R. 445/2000.

I authorize the processing of personal data pursuant to Legislative Decree 196/2003

Rome/Gambassi Terme 07/06/2021

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